

- **How to protect the parcel from damage?**



● **Packaging tips**

GLS.



● **Good packaging saves time and money, but also ensures efficient delivery. When packing, it is important to think about the type of transport you have chosen.**



The sender is obliged to pack the parcel well in order to protect the contents of the parcel itself, the surrounding parcels, as well as the people who handle it



Adequate packaging includes at least a five-layer cardboard outer packaging and inner fillings



The packaging should secure the contents of the parcel in such a way that no one can access the contents without damaging the packaging





● An adequately packed parcel has:



Resistance to impact

Adequately chosen packaging that matches the type of content will ensure that the parcel reaches its destination undamaged.



Pressure resistance

Transport parcels are stacked vertically, so the quality of the packaging should be proportional to the weight of the parcel.



Vibration resistance

Moving along the conveyor belt causes vibrations, so pay attention to the internal filling.



Choose quality



A quality box protects the product better.

A quality box protects the product better. If you use old cardboard packaging, make sure that it is strong enough to protect the goods - five-layer cardboard is the best choice.

The strength of the box is an important factor in packing heavier parcels!



→ ● Filling the empty space

Choose boxes of adequate size for the contents of the parcel, and fill the empty space in the box with fillings. This ensures the stability of the content.

In a box without padding, the contents can move independently, and individual items will collide and be damaged.



Inside the parcel,
the following can be
used as filling: foil,
bubble foil, nylon,
air cushions, sponge,
styrofoam, etc.



● Seal the parcel well

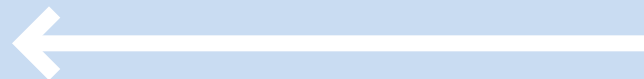
High-quality adhesive tape and closing of the box at all joints secures the parcel from opening during transport.

We recommend that you simply tape over all open parts of the box. This will make an H-shape at the top and bottom of your box.

As additional insurance against opening the parcel, it is recommended to wrap the entire box with stretch film.



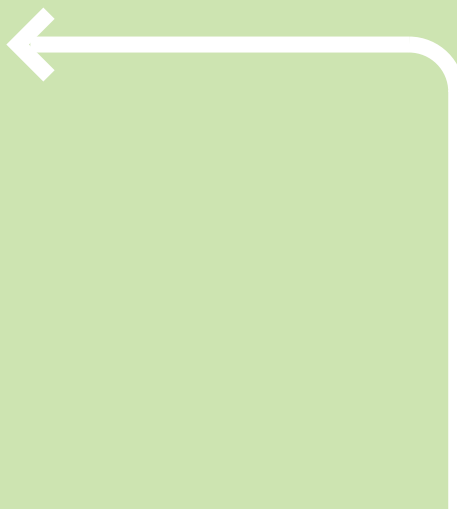
Parcel label position



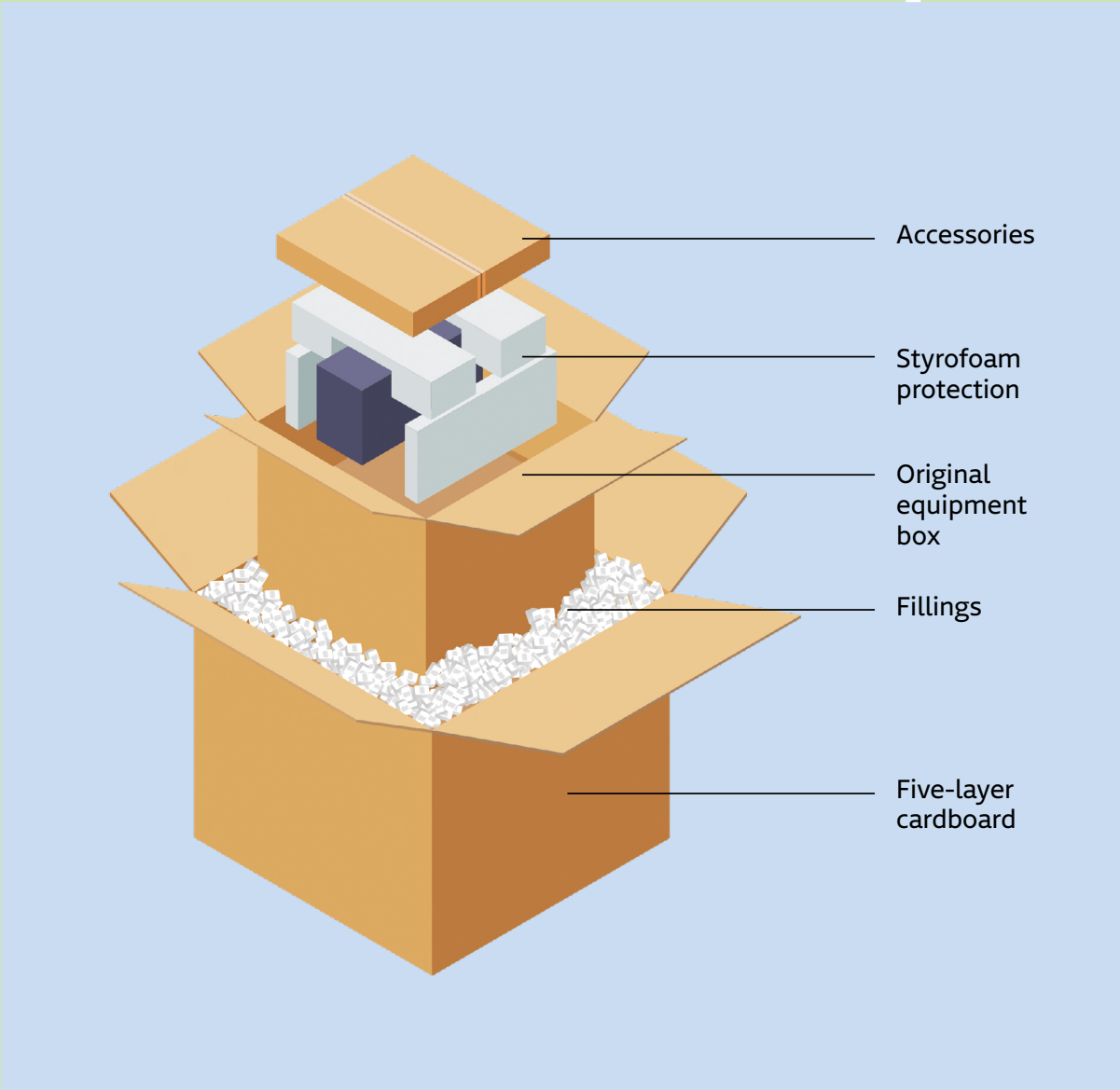
Stick the parcel label on the largest page of the parcel.



Electronic devices



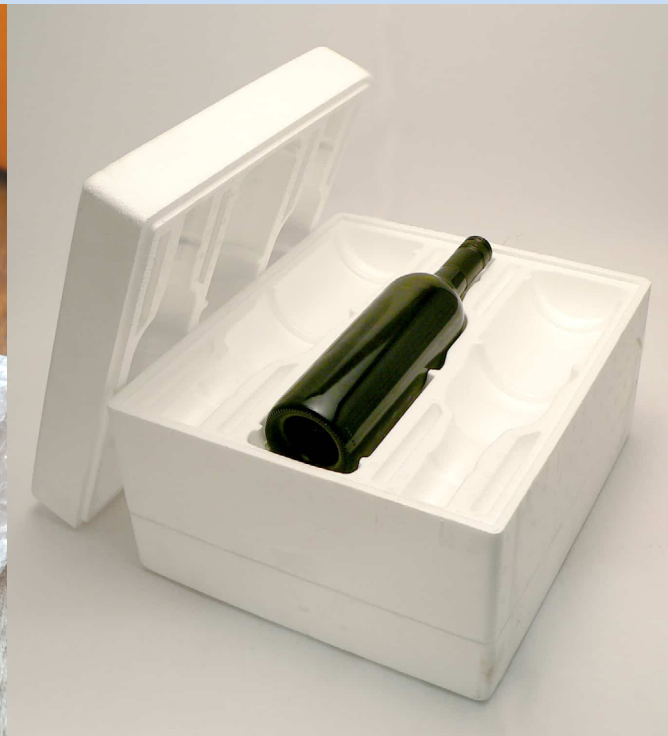
Place the electronic devices in an additional box, fill it well with the appropriate filling and ensure that the contents of the parcel cannot move independently inside the box during manipulation.



→ ● Bottles and liquids

If you are sending liquids, such as creams, fats and oils, pack them beforehand in an airtight bag, nylon or bubble wrap. With such packaging, even in case of damage, spilled contents will not damage the other contents of the parcel or other parcels.

Bottles of wine and other products in glass packaging should be packed in boxes intended for bottles, which around each individual bottle have solid styrofoam (or expanded polystyrene) of approx. 3 cm or more.



Car tires ●



Car tires can be transported without packaging. One unit (parcel) may contain a maximum of one tire with a rim or a maximum of 2 tires without rims.



When sending two tires (without rims), they should be secured in an adequate manner so that they remain connected during the entire transport. The parcel label should be properly attached to such a parcel. The best choice for connecting tires is stretch film.





● Panel materials

Panel materials should be packed in thick cardboard, and the edges and corners should be additionally protected to prevent damage during transport.



Special handling ● ←

GLS Croatia will handle parcel with special care if there is an inscription or a label on the parcel that indicates fragile content or careful handling of the parcel.

Despite the “fragile” label, the sender is obliged to use appropriate inner and outer packaging.



● Improper packaging

Činjenica da je GLS Croatia preuzeo parcelu ne znači da pošiljalac nije pakovao parcelu u skladu s odredbama Općih uvjeta i uvjeta korištenja.

GLS Croatia će, uz suglasnost klijenta i prihvatanje troškova, naplatiti trošak za repakovanje paketa koji nisu adekvatno pakovani kako bi se omogućilo daljnje rukovanje parcelom.

Ako repakovanje nije potrebno, parcelu će biti usmjereno na dostavu, a naknada za rukovanje takvim parcelama naplaćuje se po parceli prema važećem cjeniku.

● GLS Croatia does not transport:

- Parcels over 40 kg and 300 cm in circumference
- Boxes connected with ribbons or stretch film
- Irregularly shaped parcels, parcels with objects protruding from them
- Damaged parcels
- Soaked parcels, parcels leaking contents

You can find a detailed list of goods excluded from GLS Croatia services on our www.gls-croatia.com

● dangerous goods cannot be sent even if they are marked with a dangerous goods label

● if a product that is not subject to ADR (or other dangerous label substance) is packed in packaging bearing ADR-related markings, the ADR-related markings must be removed

● if the ADR marks are not removed from the packaging, GLS will decide based on the marks on the parcels whether to exclude the shipment from transport



GLS customer support will be happy to help you with additional packaging tips:



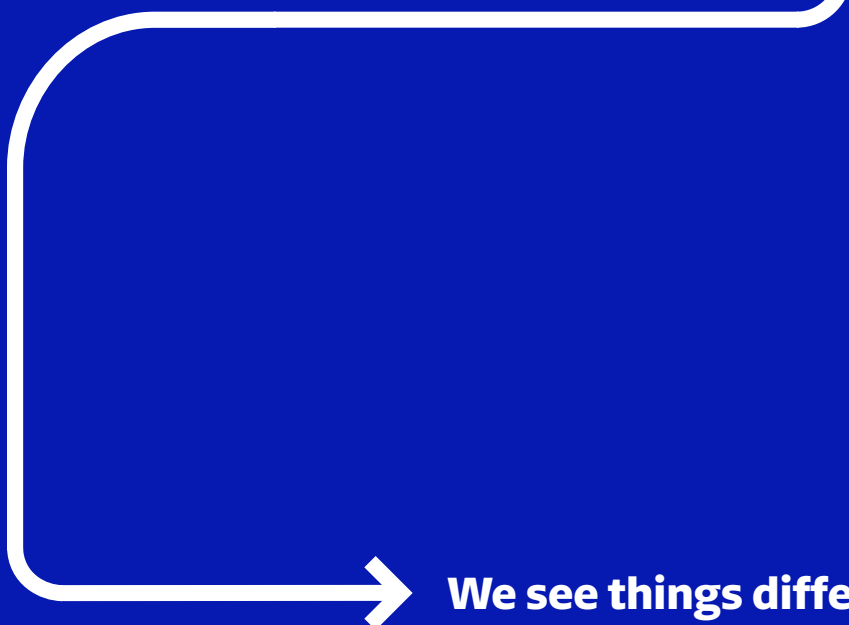
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The working hours of the customer service are from Monday to Friday, from 07.00 am to 6.00 pm.



We see things differently.

