

GLS

Parcels to People



Fact Sheet

GLS Key Facts Full Year 23/24¹



Revenue
€5.6 billion



Parcel volumes
905 million



Customers
More than 250,000



Employees
More than 23,000



Hubs
About 120²



Depots
More than 1,600²



Delivery vehicles
More than 36,600²



Trucks
More than 6,500



Parcel shops
About 69,058³



Parcel lockers
About 12,865³

¹as of March 31st, 2024

²including franchises and agencies

³owned and partners

Certifications



Seal of Approval for Quality Management



Seal of Approval for Environmental Management



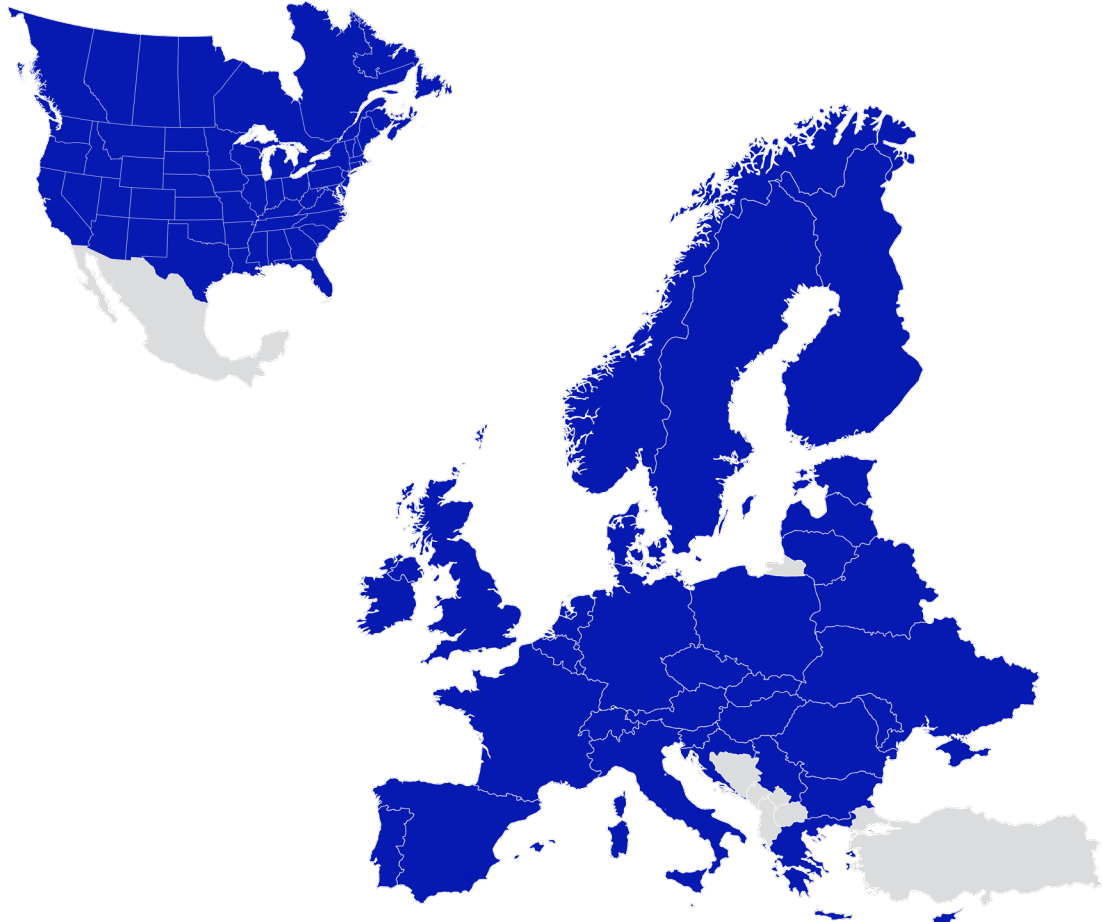
EcoVadis Certification

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Our Ambition

At GLS, we aim to offer the most personal and seamless parcel delivery service. We are continuously expanding our network of reliable and dedicated people who, like us, know that a parcel is never just a parcel. With them, we deliver every sender and receiver’s hopes, dreams, and ambitions. Thanks to our resilient network, we have proven ourselves to be an agile player across Europe and parts of North America. We continue to build on the successes of our seamless services and unlock growth and future potential. We maintain a high level of quality through our forward-thinking approach and continuously improve upon it. We are committed to achieving zero emissions by 2045 and are taking direct steps that create a positive impact for future generations. We push ourselves further to become more global, digital, flexible and diversified and we are one step closer every day. Please reach out to us to find out more about GLS.

Our Network



About 40 countries
GLS’ cross-border network

More than 6.2 million
Parcels delivered per day¹

58%
2C shipments

¹. Peak season 2023

GLS Leadership



Dr. Karl Pfaff
Chief Executive Officer



Thorsten Pruin
Chief Financial Officer

About GLS

GLS Group is one of the largest parcel services providers in Europe, with a strong local presence in almost all countries across the continent. It also operates through wholly-owned subsidiaries in Canada and on the USA’s West Coast within one GLS network. This allows GLS to seamlessly connect its customers and communities with millions of parcels and stories every day. GLS’ network connects its markets with high velocity and flexibility to respond to their fast-changing and dynamic nature. The company provides its customers across 40 countries high-quality service that best suits their needs. The GLS network consists of over 120 hubs and more than 1,600 depots, supported by more than 36,600 walkers, light vehicles and vans, and 6,500 trucks. This offers network resilience, superior flexibility, and extended reach. In 2023/24, GLS generated record revenues of 5.6 billion euros and delivered 905 million parcels across the markets. For more information, visit www.gls-group.com.